

New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Transition Release

Background

Effective August 24, the Texas Medicaid & Healthcare Partnership (TMHP) will add new applications to the TMHP IAMOnline platform. These changes will continue the transition to TMHP IAMOnline as the entry point for accessing applications on the TMHP webpage.

Key Details

TMHP IAMOnline Account Activation

Texas Medicaid providers will set up their TMHP IAMOnline account to manage services, access resources, and perform essential TMHP-related tasks.

To activate their account, providers must:

- Follow the instructions provided in the TMHP IAMOnline emails to be sent July 7 and August 18.
- Log in to TMHP IAMOnline, set their password, and register for multi-factor authentication (MFA) within seven days of receiving the activation email.

After providers have set up their account, they can access their TMHP IAMOnline My Apps dashboard for applications that have transitioned to TMHP IAMOnline.

Additional details can be found in TMHP's article, [New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Transition Release 4](#), on the [TMHP Texas Medicaid webpage](#).

Portal Applications Being Transitioned in Release 4

The following online portal applications will transition to TMHP IAMOnline on August 24:

- Long-Term Care Online Portal (LTCOP)
- Long-Term Care (LTC)
- Dashboard Electronic Visit Verification (EVV)
- Portal Care Forms

Important: Providers that already have Texas Health and Human Services Commission (HHSC) IAMOnline access for the State of Texas Electronic Provider System (STEPS) must still activate their TMHP IAMOnline account to access their TMHP applications.

Login Required Every 90 Days

Effective August 24, providers must change their password every 90 days and use each application at least once every 90 days to stay active in their TMHP IAMOnline account and My Account. Any applications or TMHP IAMOnline accounts with 90 days of inactivity will be deactivated.

Additional Information

For a list of affected portal applications, reference TMHP's article, [New Login Process for All Texas Medicaid Providers Through TMHP IAMOnline and Provider MFA Registration for Release 1 Transition](#).

Contact

For more information, call the TMHP EDI Help Desk at 1-888-863-3638.